GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1554
ANSWERED ON:27.02.2003
CHEATING AND MISLEADING OF PASSENGERS
BALIRAM

Will the Minister of RAILWAYS be pleased to state:

(a) whether the incidents of cases of cheating and misleading the passengers especially illiterate rural labourers by touts at Azamgarh, Mau, Varanasi, Allahabad and Lucknow railway stations in U.P., Delhi, New Delhi, Nizamuddin railway stations in the capital and Thane, Kalyan, Mumbai Central, Churchgate and Dadar and V.T. railway stations in Maharashtra are increasing continuously;

(b) if so, whether the Government propose to take action against such agents and ticket collectors;

(c) if so, details of action taken by the Government in this regard; and

(d) if not, the reasons therefor?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

(a): No, Sir. However, some instances come to notice from time to time.

(b) to (d): In order to prevent touts and anti-social elements indulging in such malpractices, frequent checks are conducted by the Commercial and Vigilance departments and sometimes in association with the Police at all major stations. Persons found indulging in such malpractices are apprehended and prosecuted under relevant provisions of law. Disciplinary action is taken against the Railway staff, if found conniving in such activities.